COMES NOW, plaintiff RICHARD A. SILBER ("Plaintiff"), as an individual and on behalf of all others similarly situated, by his undersigned attorneys, alleges as follows:

NATURE OF THE CASE

1. This is a class action case brought on behalf of all purchasers of wet/dry vacuum products manufactured, distributed, marketed, and/or sold by SHOP-VAC CORPORTATION ("SHOP-VAC"). Through a fraudulent, unlawful, deceptive and unfair course of conduct, SHOP-VAC, and DOES 1 through 100 (collectively "Defendant"), manufactured, marketed, and/or sold a variety of wet/dry vacuum products to the California general public with the false designation and representation that SHOP-VAC's products were "MADE IN THE USA." The "MADE IN THE USA" claim is printed on the products' packaging and typically includes prominent pictures of the U.S.A flag. The wet/dry vacuums are made, manufactured or produced from component parts that are manufactured outside of the United States in violation of California law.

JURISDICTION AND VENUE

- 2. This Court has jurisdiction over this matter in that Defendants routinely transact business in San Diego County.
- 3. Venue in this Court is proper pursuant to Code of Civil Procedure Section 395 and 395.5, Business & Professions Code §§ 17203, 17204, and Civil Code § 1780(c) because Defendant does business in San Diego County and Plaintiff's transactions took place within the County.

PARTIES

- 4. Plaintiff is an individual residing in San Diego, California.
- 5. Defendant SHOP-VAC is a corporation that is organized and exists under the laws of the State of Pennsylvania. SHOP-VAC's principal place of business is located at 2323 Reach Road, Williamsport, PA 17701. SHOP-VAC may be served with process in this matter by serving its principle place of business at 2323 Reach Road, Williamsport, PA 17701.
 - 6. SHOP-VAC is a leading manufacturer and distributor of wet/dry vacuums in the

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United States. SHOP-VAC maintains the following website: www.shopvac.com.

- 7. Plaintiff is ignorant of the true names and capacities of the defendants sued herein as DOES 1-100, inclusive; therefore, Plaintiff sues these defendants by such fictitious names. Plaintiff is informed and believes that each of the fictitious named defendants are legally responsible in some manner for the occurrences herein alleged, assisted in and about the wrongs complained herein by providing financial support, advice, resources or other assistance. Plaintiff will amend the complaint to allege their true names and capacities when ascertained.
- 8. Plaintiff is informed and believes that all defendants were agents, servants and employees of their co-defendants, and in doing the things hereinafter mentioned, were acting within the scope of their authority as such agents, servants and employees with the permission and consent of their co-defendants.

GENERAL ALLEGATIONS COMMON TO ALL CAUSES OF ACTION

- 9. Plaintiff incorporates herein each and every allegation contained in paragraphs 1 through 8, inclusive, as though fully set forth herein.
- 10. Defendant manufactures and markets wet/dry vacuums that have printed on the product packaging that the SHOP-VAC wet/dry vacuums are "MADE IN THE USA."
- 11. Defendant also routinely places prominent images of the U.S.A. flag on the packaging of the SHOP-VAC vacuums to purportedly signify that they are "MADE IN THE USA."
- 12. Contrary to Defendant's representations, the SHOP-VAC wet/dry vacuums are made, manufactured or produced with component parts that are manufactured outside of the United States.
- 13. The component parts that constitute the SHOP-VAC wet/dry vacuum include, but are not limited to the: (a) Motor; (b) Motor Components; (c) Various Electrical Components; (d) Tank Base; (e) Hood; (f) Plastic Hoses; (g) Vacuum Accessories; (h) Screws and Fasteners; (i) Filter; and/or (i) Dust Bag; which, on information and belief are made outside of the United States.

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- 14. Defendant markets, and continues to market, and represent to the general public that the SHOP-VAC wet/dry vacuums are "MADE IN THE USA." In addition, Defendant concealed the material facts at issue herein by failing to disclose to the general public the true facts regarding the country of origin designation of the SHOP-VAC vacuums. The disclosure of this information was necessary in order to make Defendant's representation not misleading for want of disclosure of these omitted facts. Defendant possesses superior knowledge of the true facts which were not disclosed, thereby tolling the running of any applicable statute of limitations.
- 15. Consumers and users of these products are particularly vulnerable to these deceptive and fraudulent practices. Most consumers possess very limited knowledge of the likelihood that products, including the component parts therein, claimed to be made in the United States are in fact made in foreign countries. This is a material factor in many individuals' purchasing decisions, as they believe they are supporting American companies and American jobs.
- 16. Most consumers believe that "MADE IN THE USA" products are higher quality than their foreign-manufactured counterparts. Members of the general public were fraudulently induced to purchase Defendant's products at increased prices. During the relevant time period, SHOP-VAC charged excess monies for its vacuum products, in comparison to its wet/dry vacuum competitors, based on the false "MADE IN THE USA" designation that was intended to deceive the California consumer. California laws are designed to protect consumers from this type of false representation and predatory conduct. Defendant's scheme to defraud consumers is ongoing and will victimize consumers each and every day until altered by judicial intervention.
- 17. On information and belief, Defendant SHOP-VAC could potentially be employing hundreds of additional American employees to manufacture its wet/dry vacuums if it elected to produce all of the vacuum component parts, which SHOP-VAC currently procures from outside the United States, in its Pennsylvania manufacturing facility.

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THE PLAINTIFF TRANSACTIONS

- 18. On several occasions during the relevant statutory time period, Plaintiff purchased at least two SHOP-VAC wet/dry vacuums in San Diego, California. In each case, the product itself was marked with "MADE IN THE USA." In each case, the SHOP-VAC wet/dry vacuum unlawfully contained component parts made outside of the United States and SHOP-VAC was not entitled to lawfully make a "MADE IN THE USA" representation.
 - a. Plaintiff specifically relied upon the "MADE IN THE USA" representation on the SHOP-VAC vacuum he purchased.
 - b. Plaintiff paid the prevailing market price when he purchased the "MADE IN THE USA" labeled wet/dry vacuum, which was a deception conveyed upon the general public. Plaintiff and Class Members were damaged in that they paid increased prices for the wet/dry vacuums at issue in a situation wherein the wet/dry vacuums should not have been labeled as "MADE IN THE USA."
 - c. The improper "MADE IN THE USA" designation on the wet/dry vacuums that Plaintiff relied upon led him to purchase the offending products. Therefore, Plaintiff and Class Members were injured "as a result of" the false "MADE IN THE USA" representation on the wet/dry vacuum, which Plaintiff relief upon in making his purchasing decision.
- 19. On information and belief, in each case when Plaintiff and Class Members purchased a SHOP-VAC wet/dry vacuum they relied upon Defendant's "MADE IN THE USA" representation in their purchasing decision that is typical of most California consumers. Plaintiff and Class Members were deceived in this regard as a result of Defendant's actions. Plaintiff's and Class Members' purchasing decisions were supported by the prominent U.S.A. representations made by Defendant, which is absent from Defendant's wet/dry vacuum competitors. Plaintiff believed at the time he purchased the SHOP-VAC wet/dry vacuums that he was in fact supporting U.S. jobs and the U.S. economy.
 - 20. Plaintiff suffered an "actual injury" when he purchased Defendant's SHOP-VAC

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false "MADE IN THE USA" claims set forth on the SHOP-VAC wet/dry vacuums. Plaintiff suffered an "actual injury" in that he, along with all Class Members, paid increased prices for a product that incorporated foreign-made component parts in the purportedly "MADE IN THE USA" wet/dry vacuum. For example, Plaintiff and Class Members' monetary injury can be measured by the difference between the costs of U.S. made component parts versus the foreignmade component parts used by SHOP-VAC. As such, Plaintiff and Class Members were injured as a result of Defendant's false "MADE IN THE USA" representations that are at issue in this litigation.

CLASS ALLEGATIONS

- 21. Plaintiff brings this action on behalf of himself as an individual and on behalf of all other persons similarly situated in the State of California who purchased Defendant's SHOP-VAC wet/dry vacuum. Specifically, excluded from the class is any persons who have a controlling interest in SHOP-VAC, any of SHOP-VAC's parent companies, subsidiaries, and SHOP-VAC's officers, directors, managers, shareholders and members of their immediate families; and their heirs, successors and assigns (the "Class") pursuant to Code of Civil Procedure § 382 and Business & Professions Code § 17200 et seq. The class also does not include any persons who previously filed suit against SHOP-VAC for similar violations of California law.
- 22. The members of the Class are so numerous that joinder of all members is impracticable. The disposition of their claims in a class action will provide substantial benefits to the parties and the Court. On information and belief, the exact number and identities of the members of the Class are readily ascertainable from the records in Defendant's possession.
- 23. There is a well-defined community of interest in the questions of law and fact involved in this case.
- 24. All causes of action herein have been brought and may properly be maintained as a class action pursuant to the provisions of Code of Civil Procedure section 382 because there is

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a well-defined community of interest in the litigation and the proposed class is easily ascertainable:

- Numerosity: On information and belief, the Class is so numerous that the a. individual joinder of all members would be impracticable.
- b. <u>Common Questions Predominate</u>: Common questions of law and fact exist as to all members of the Class, and those questions clearly predominate over any questions that might affect members individually. These common questions of law and fact include, for example, whether Defendants violated Section 17533.7 of the California Business & Professions Code by misrepresenting the national origin of its wet/dry vacuum products because the component parts of these products are manufactured outside the United States and whether Defendant's actions in this regard constitute an unfair, unlawful, or fraudulent business practice pursuant to Section 17200 et seg. of the California Business & Professions Code. There is substantial uniformity in the Class Members' reliance on an unqualified "MADE IN THE USA" representation to support class treatment. Plaintiff will provide evidence at the appropriate time to establish such uniformity as it relates to SHOP-VAC's unqualified "MADE IN THE USA" representations.
- <u>Typicality</u>: On information and belief, Plaintiff's claims are typical of the claims of the members of the Class. Plaintiff and all members of the Class sustained damages arising out of Defendant's common course of conduct complained herein.
- d. Adequacy: Plaintiff will fairly and adequately protect the interest of the members of the Class because Plaintiff has no interests which are adverse to the interests of absent class members and because Plaintiff has retained counsel who possesses significant litigation experience regarding alleged violations of consumer statutes. Plaintiff suffered an actual injury based on his reliance on the "MADE IN THE USA" representation on the SHOP-VAC wet/dry vacuums in that his money (in the form of increased prices) was taken by SHOP-VAC. Such was also the case with Class Members.
 - Superiority: A class action is superior to other available means for the fair e.

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and efficient adjudication of this controversy since individual joinder of all members would be impracticable. Class action treatment will permit a large number of similarly situated persons to prosecute their common claims in a single forum simultaneously, efficiently and without the unnecessary duplication of effort and expense that numerous individual actions would engender. Furthermore, since most class members' individual claims for damages are likely to be modest, the expenses and burdens of litigating individual actions would make it difficult or impossible for individual members of the Class to redress the wrongs done to them. An important public interest will be served by addressing the matter as a class action, substantial economies to the litigants and to the judicial system will be realized and the potential for inconsistent or contradictory judgments will be avoided.

- 25. The amount in controversy as to Plaintiff (individually) or any other individual Class Member does not exceed \$10.00 and the amount in controversy as to all Class Members, inclusive of attorneys' fees and costs, and injunctive relief (to the extent it can be valued) does not exceed \$4,999,000. Under no scenario, is the total amount of damages that Plaintiff seeks in this action in excess of \$4,999,000. Accordingly, no federal court has "original jurisdiction" over this claim pursuant to, inter alia, the Class Action Fairness Act of 2005 ("CAFA"), codified in relevant part at 28 U.S.C. §§ 1332(d) and 1453(b), which provides that federal courts have "original jurisdiction" only where there is diversity of citizenship, the action is between citizens of different states, and the amount in controversy exceed \$5,000,000, exclusive of fees and costs. 28 U.S.C. § 1332(d).
 - a. Federal courts are courts of limited jurisdiction, which strictly construe their own jurisdiction. Lowdermilk v. U.S. Bank National Ass'n (2007) 479 F.3d 994, 998. It is well established that the plaintiff is the "master of her complaint" and can "plead to avoid federal jurisdiction" *Id.* at 998-99. Thus, when the damages sought by plaintiff appear from the four corners of the complaint to be less than the jurisdictional amount, as in this case, the defendant seeking removal must not only contradict the plaintiff's own

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assessment of damages, but must overcome the presumption against federal

FIRST CAUSE OF ACTION

(Violation of Consumers Legal Remedies Act As Against All Defendants)

- 26. Plaintiff realleges and incorporates herein by reference all of the allegations contained in Paragaphs1 through 25, inclusive, of this complaint as though fully set forth herein.
- 27. California Civil Code Section 1750 *et seq*. (entitled the Consumers Legal Remedies Act) provides a list of "unfair or deceptive" practices in a "transaction" relating to the sale of "goods" or "services" to a "consumer." The Legislature's intent in promulgating The Consumers Legal Remedies Act is expressed in Civil Code Section 1760, which provides, *inter alia*, that its terms are to be:

[C]onstrued liberally and applied to promote its underlying purposes, which are to protect consumers against unfair and deceptive business practices and to provide efficient and economical procedures to secure such protection.

- 28. Defendant's products constituted "goods" as defined in Civil Code Section 1761(a).
- 29. Plaintiff, and Class members, are each a "Consumer" as defined in Civil Code Section 1761(d).
- 30. Each of Plaintiff's purchases of Defendant's products constituted a "transaction" as defined in Civil Code Section 1761(e).
 - 31. Civil Code Section 1770(a)(4) and (9) provides that "[t]he following unfair

- 32. Defendant violated Civil Code Section 1770(a)(4) and (9) by marketing and representing that its products are "MADE IN THE USA" when they actually contain component parts that are manufactured outside of the United States.
- 33. It is alleged on information and belief that Defendant's violations of the Consumer's Legal Remedies Act set forth herein were done with awareness of the fact that the conduct alleged was wrongful and were motivated solely for increased profit. It is also alleged on information and belief that Defendant did these acts knowing the harm that would result to Plaintiff and that Defendant did these acts notwithstanding that knowledge.
- 34. Plaintiff is seeking "actual damages" pursuant to Civil Code Section 1780. Plaintiff served the requisite preliminary notice of violation pursuant to California Civil Code Section 1782(a) on April 21, 2008 by sending a correspondence via Federal Express to Defendant's Chief Financial Officer. Although the notice of violation was served after the filing of the original Complaint, California Civil Code Section 1782(d) specifically allows for a complaint to be amended so long as a Complaint for "damages" under the CLRA is not first initiated. This is exactly what Plaintiff did in this case. The original Complaint did not seek "actual damages" pursuant to the CLRA. See Complaint. ¶ 34 ("At this time, Plaintiff is not seeking damages under Civil Code § 1780").
- 35. As a direct and proximate result of SHOP-VAC's violations of the Consumers Legal Remedies Act, Plaintiff and Class members are entitled to: (a) actual damages according

SHOP-VAC received the preliminary notice on April 22, 2008. As such, the last day for SHOP-VAC to respond to the April 21, 2008 correspondence was May 22, 2008. No response was forthcoming from SHOP-VAC in this regard.

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to proof at time of trial; (b) a declaration that Defendants violated the Consumers Legal emedies Act, (c) an injunction preventing Defendants' unlawful actions, (d) an award of unitive damages; and (e) the recovery of attorneys' fees and costs. See Civil Code §§ 1780(a)(1), (d). Plaintiff and Class Members suffered an "actual injury" because Plaintiff and Class Members' money was taken by Defendant as a result of Defendant's false "MADE IN THE USA" claims set forth on the SHOP-VAC wet/dry vacuums.

SECOND CAUSE OF ACTION

(Violation of Business & Prof. Code Section 17200 Et Seq. As Against All Defendants)

- 36. Plaintiff realleges and incorporates herein by reference all of the allegations contained in Paragaphs1 through 35, inclusive, of this complaint as though fully set forth herein.
- 37. Business & Professions Code section 17200 et seq. provides that unfair competition means and includes "any unlawful, unfair or fraudulent business act or practice and unfair, deceptive, untrue or misleading marketing."
- 38. By and through their conduct, including the conduct detailed above, Defendant engaged in activities which constitute unlawful, unfair, and fraudulent business practices prohibited by Business & Professions Code Section 17200 et seq. Beginning at an exact date unknown as yet and continuing up through the present Defendant committed acts of unfair competition, including those described above, by engaging in a pattern of "unlawful" business practices, within the meaning of Business & Professions Code Section 17200 et seq., by manufacturing, distributing, marketing products with a false country of origin designation which violates Section 17533.7 [by falsely claiming that the products referenced herein are "MADE IN THE USA" when they are in actuality made with component parts manufactured outside of the United States].
 - a. In addition, beginning at an exact date unknown as yet and continuing up through the present Defendant committed additional acts of unfair competition, including those described above, by engaging in a pattern of "unlawful" business practices, within the meaning of Business & Professions

Code Section 17200 et seq., by misrepresenting the SHOP-VAC wet/dry vacuum country of origin as "MADE IN THE USA," so third-party distributors that sell Defendant's wet/dry vacuums to the federal government could unwittingly sell "foreign made" products in violation of the provisions of the Buy American Act. See 41 USC §§ 10a-10d.

- 39. Beginning at an exact date unknown as yet and continuing up through the present, Defendant committed acts of unfair competition that are prohibited by Business and Professions Code section 17200 *et seq*. Defendant engaged in a pattern of "unfair" business practices that violate the wording and intent of the statutes, by engaging in practices that threatens an incipient violation of law, or violates the policy or spirit of laws because its effects are comparable to or the same as a violation of the law by manufacturing, distributing, and marketing products with a false country of origin designation and violating Section 17533.7 by falsely claiming that the products referenced herein are "MADE IN THE U.S.A." when they actually contain component parts manufactured outside of the United States.
 - a. Alternatively, Defendant engaged in a pattern of "unfair" business practices that violate the wording and intent of the statutes, by engaging in practices that are immoral, unethical, oppressive or unscrupulous, the utility (if any) of which conduct is far outweighed by the harm done to consumers and public policy by manufacturing, distributing, marketing, and advertising products with the false claim that the products referenced herein are "MADE IN THE USA."
 - b. Alternatively, Defendant engaged in a pattern of "unfair" business practices that violate the wording and intent of the statutes, by engaging in practices wherein: (1) the injury to the consumer was substantial; (2) the injury was not outweighed by any countervailing benefits to consumers or competition; and (3) the injury was of the kind that the consumers themselves could not reasonably have avoided because of the false claim that the products

referenced herein.

- 40. Beginning at an exact date unknown as yet and continuing up through the present, Defendant committed acts of unfair competition, including those described above, prohibited by Business and Professions Code section 17200 *et seq.* by engaging in a pattern of "fraudulent" business practices within the meaning of Business & Professions Code section 17200 *et seq.*, by manufacturing, distributing, marketing products with a false country of origin designation and violating Section 17533.7 by falsely claiming that the products referenced herein are "MADE IN USA."
- 41. Defendant engaged in these unlawful, unfair and fraudulent business practices for the primary purpose of collecting unlawful and unauthorized monies from Plaintiff and all others similarly situated; thereby unjustly enriching Defendants.
- 42. As a result of the repeated violations described herein, Defendant received and continues to receive unearned commercial benefits at the expense of their competitors and the public.
- 43. Defendant's unlawful, unfair and fraudulent business practices presents a continuing threat to the public in that Defendant continues to engage in illegal conduct.
- 44. Such acts and omissions are unlawful and/or unfair and/or fraudulent and constitute a violation of Business & Professions Code section 17200 *et seq*. Plaintiff reserves the right to identify additional violations by Defendant as may be established through discovery.
- 45. As a direct and legal result of their unlawful, unfair and fraudulent conduct described herein, Defendant has been and will be unjustly enriched by the receipt of monies from its customers, including Plaintiff, who unwittingly provided their money to Defendant based on Defendant's fraudulent country of origin designation.
- 46. Plaintiff and Class Members suffered an "actual injury" because Plaintiff and Class Members' money was taken by Defendant as a result of Defendant's false "MADE IN THE USA" claims set forth on the SHOP-VAC wet/dry vacuums.
 - 47. Plaintiff and Class members are entitled to restitution to compensate, and to

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restore to any person in interest, including Class Members, any money or property, real or personal, which may have been acquired by means of such unfair or deceptive act pursuant to California Business & Professions Code Section 17203.

48. In prosecuting this action for the enforcement of important rights affecting the public interest and for the benefit of a large number of California consumers, Plaintiff seeks the recovery of attorneys' fees pursuant to Code of Civil Procedure Section 1021.5.

THIRD CAUSE OF ACTION

(Violation of Business & Professions Code § 17533.7 As Against All Defendants)

- 49. Plaintiff realleges and incorporates by reference Paragraphs 1 through 48, inclusive, as if set forth in full herein.
 - 50. Business & Professions Code Section 17533.7 provides:

It is unlawful for any person, firm, corporation or association to sell or offer for sale in this State any merchandise on which merchandise or on its container there appears the words "Made in U.S.A." "Made in America," "U.S.A.," or similar words when the merchandise or *any article, unit, or part thereof,* has been entirely or substantially made, manufactured, or produced outside of the United States. (emphasis added).

- 51. Defendant violated Business & Professions Code Section 17533.7 by selling and offering to sell merchandise in the State of California with the "MADE IN THE USA" label as fully set forth herein. The merchandise at issue in this case actually contains <u>component parts</u> that are manufactured outside of the United States.
- 52. It is alleged on information and belief that Defendant's violations of Business & Professions Code Section 17533.7 was done with awareness of the fact that the conduct alleged was wrongful and were motivated solely for increased profit. It is also alleged on information and belief that Defendant did these acts knowing the harm that would result to Plaintiff and that Defendant did these acts notwithstanding that knowledge.
- 53. As a direct and proximate result of Defendant's violations of Business & Professions Code Section 17533.7, Plaintiff and Class members are entitled to restitution of

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1	excess monies paid to Defendant by Plaintiff and Class members relating to the false "MADE IN
2	THE USA" claims on Defendant's wet/dry vacuums. See California Business & Professions
3	Code Section 17535.
4	54. Plaintiff and Class Members suffered an "actual injury" because Plaintiff and

- Plaintiff and Class Members suffered an "actual injury" because Plaintiff and 54. Class Members' money was taken by Defendant as a result of Defendant's false "MADE IN THE USA" claims set forth on the SHOP-VAC wet/dry vacuums.
- 55. In prosecuting this action for the enforcement of important rights affecting the public interest and for the benefit of a large number of California consumers, Plaintiff seeks the recovery of attorneys' fees pursuant to Code of Civil Procedure Section 1021.5.

WHEREFORE, Plaintiff prays for relief and judgment against Defendants, as follows:

PRAYER

- 1. Damages according to proof as to the first cause of action for violation of California Consumers Legal Remedies Act, including: (a) actual damages according to proof at time of trial; (b) a declaration that Defendants violated the Consumers Legal Remedies Act, (c) an injunction preventing Defendants' unlawful actions, (d) an award of punitive damages; and (e) the recovery of attorneys' fees. See Civil Code §§ 1780(a)(1), (d);
 - 2. For a judgment declaring this action to be a proper class action;
- 3. For a judgment declaring that Defendant violated the provisions of California Business & Professions Code Section 17200 et seq.;
- 4. For a judgment declaring that Defendant violated California Business & Professions Code Section 17533.7;
- 5. Pursuant to California Business & Professions Code Section 17204, Civil Code Section 1780, and pursuant to the equitable powers of this Court, enjoining Defendant, their subsidiaries, affiliates, and their successors, agents, servants, officer, directors, employees, and all persons, acting in concert with them, directly or indirectly, from engaging in conduct violative of California law as fully detailed herein;
 - 6. An Order requiring Defendant to provide restitution to compensate, and to restore

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